

# **Volunteer Position Description**

#### Mission Statement & Belief

Dream Centers Colorado Springs exists to provide health and hope for people in the Pikes Peak Region who are working to rebuild their dreams. We believe lives are transformed when we serve the whole person, which means meeting basic needs, providing people with effective health care, offering opportunities to learn and access life skills training, and providing a safe haven that supports our clients designing their lives anew. Our values, both core and aspirational, guide our work every day.

**Position Title:** Translation Volunteer

Reports To: First Impressions Director

Status: Volunteer position without opportunity for employment

### **Position Overview**

Provides full Spanish to English/English to Spanish interpretation and translation for patients seen at the Dream Center Women's Clinic.

Qualifications Spoken and written fluency in Spanish and English

### **Duties & Responsibilities:**

- Translate/Interpret for patients who call in to the front desk and need to make an appointment and/or talk to a provider.
- Translate/interpret for providers who are returning calls or calling with lab/test results and follow up instructions.
- Translate/interpret for both patient and providers to gain medical history, questions and/or gain more information for medical treatment purposes
- Log volunteer service hours in Volgistics

## **Personal Character**

Caring and compassionate, flexible, reliable, committed, and excellent communication skills. Follower of Jesus, comfortable with our holistic approach to health including physical, emotional, mental, and spiritual care.

**Time Commitment:** 1-2 hours per week minimum

**Training & Orientation:** First Impressions Director